

## Outside Plant Technician

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### Job Summary

Installs and maintains broadband, television, and telephone services delivered over fiber optics, coaxial wire, and twisted pair copper. These services are delivered to the customer using one of several different protocols including but not limited to the following.

- Telephone: POTS, SIP, and MGCP
- Cable television: IP Streaming and analog
- Broadband: Active Ethernet Fiber, GPON Fiber, DOCSIS, and ADSL

### Job Responsibilities

Installation, troubleshooting and maintenance of customer broadband data, video, and voice services and associated equipment including but not limited to ethernet and coaxial cable, buried and aerial drop wire, copper and fiber optic network interface devices, splitters, amps, modems, routers, switches, video set-top boxes, power supplies, power distribution panels, and battery back-up units.

- Verifies service quality using various items of test equipment such as:  
Laptops; JDSU V3 Meter; EXPO Meter; Sunrise Meter; Tempo Sidekick; Cable Scout; Dynatel Locator; Fiber light source and meter; Multimeter; and Data Safe Test Sets
- Wires new services using various power tools, hand tools, and equipment
- Maintains and repairs existing services and equipment
- Maintains accurate records and forms, including customer billing sheets and daily inventory
- Utilizes smartphone and laptop to complete work and document test results
- Confers with customers to determine problems and acceptable resolutions
- Provides customer training on all services provided
- Performs other related duties as assigned by management

### Minimum Required Job Qualifications

1. High school diploma or equivalent
2. Alabama Driver's License
3. Eligible for Commercial Driver's License
4. Strong computer skills
5. Capable of lifting 50 pounds above head height
6. Able to execute tasks involving frequent ladder, attic, & crawl space navigation
7. Occasional bucket truck work
8. Strong work ethic and positive attitude
9. Ability to clearly communicate with customers and coworkers both orally and in written form

### Additional Preferred Qualifications

1. Associates degree in industrial electronics or a related technical field
2. Training and experience with fusion splicer on both ribbon and loose tube cable
3. Training and experience using Optical Time Domain Reflectometer (OTDR)
4. Telecom and Data Network Certifications
5. Hands on work experience in related fields
6. Basic understanding of Local Area and Wide Area IP networking protocols and topologies
7. Exposure to public customer service functions

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*On the job training will be provided. Formal off-site classroom training may be provided if warranted and circumstances dictate. Occasional travel out of the local area as well as out of state may be required.*

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**Minimum starting pay range: \$10.00 to \$15.00 per hour depending on experience.**

**We are seeking applicants for Regular Full-time positions with standard company benefits.**

**Possible job locations are at the company operations centers in Arlington, Butler and Grove Hill.**

**To be considered for an employment offer, applicants must consent to a criminal background check, a credit check, and have a clear drug screen test.**

**Pine Belt Telephone Company is an Equal Opportunity Employer.**

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**Apply through your local Alabama Career Center office or by using our online application portal at**

<https://www.pinebelt.net/careers>

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